

Top Hospitals

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Provider Number	Hospital Name	Address 1
220071	MASSACHUSETTS GENERAL HOSPITAL	55 FRUIT STREET
220110	BRIGHAM AND WOMEN'S HOSPITAL	75 FRANCIS STREET
240010	MAYO CLINIC - SAINT MARYS HOSPITAL	1216 SECOND STREET WEST
240061	MAYO CLINIC METHODIST HOSPITAL	201 WEST CENTER STREET
360180	CLEVELAND CLINIC	9500 EUCLID AVENUE

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Address 2	Address 3	City	State
		BOSTON	MA
		BOSTON	MA
		ROCHESTER	MN
		ROCHESTER	MN
		CLEVELAND	OH

Top Hospitals

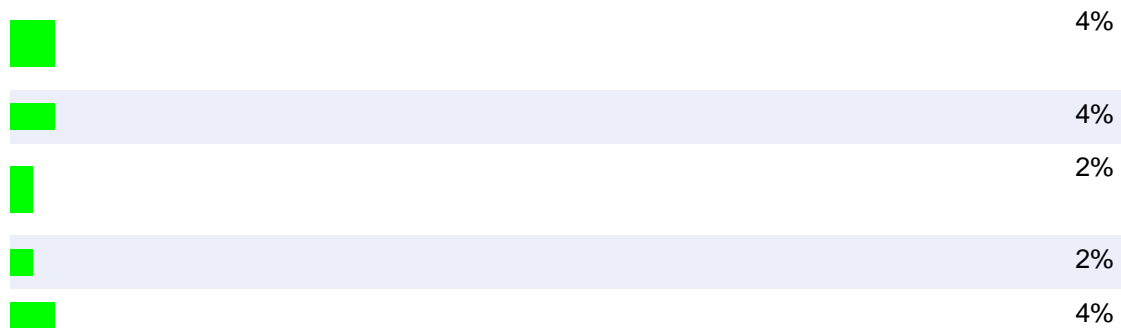
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ZIP Code	County Name	Phone Number
02114	SUFFOLK	6177262000
02115	SUFFOLK	6177325500
55902	OLMSTED	5072555123
55902	OLMSTED	5072667890
44195	CUYAHOGA	2164442200

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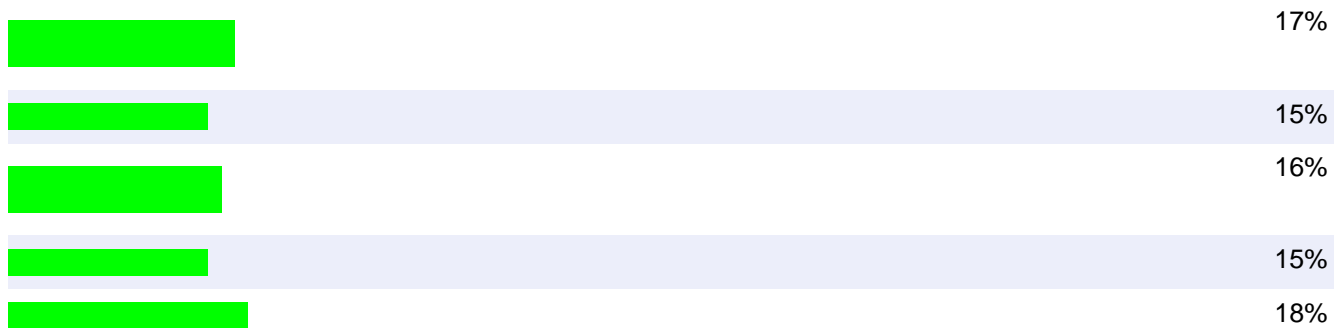
Percent of patients who reported that their nurses "Sometimes" or "Never" communicated well.



Top Hospitals

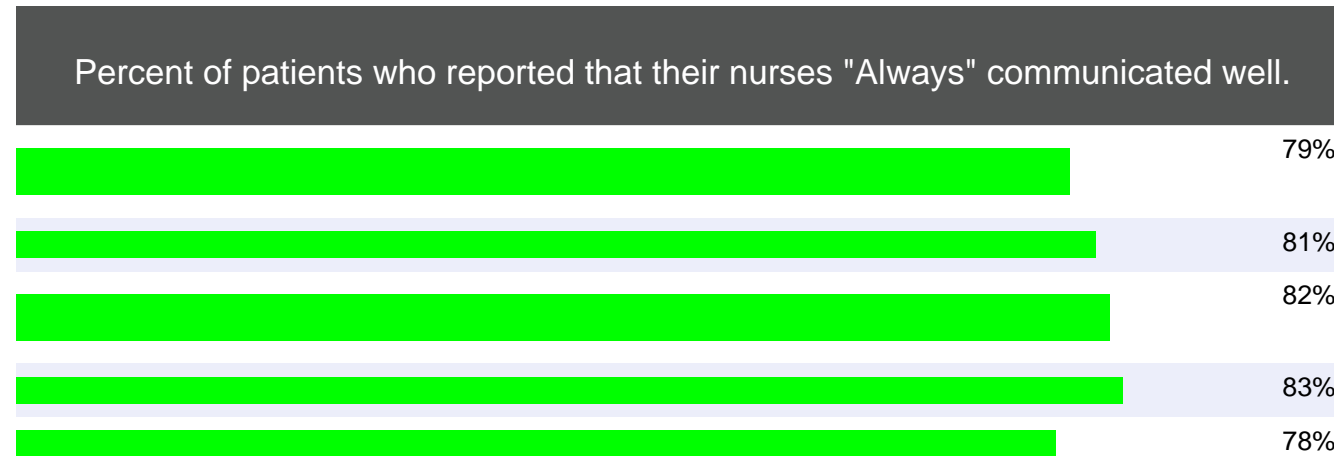
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their nurses "Usually" communicated well.



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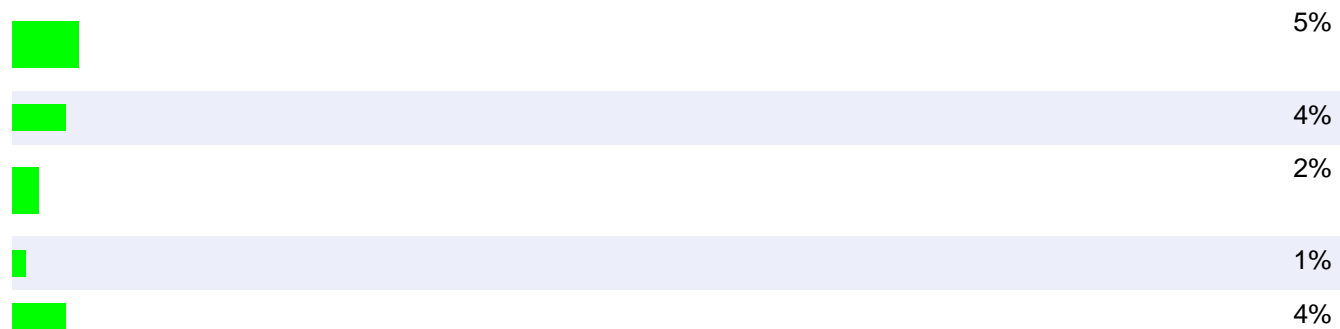
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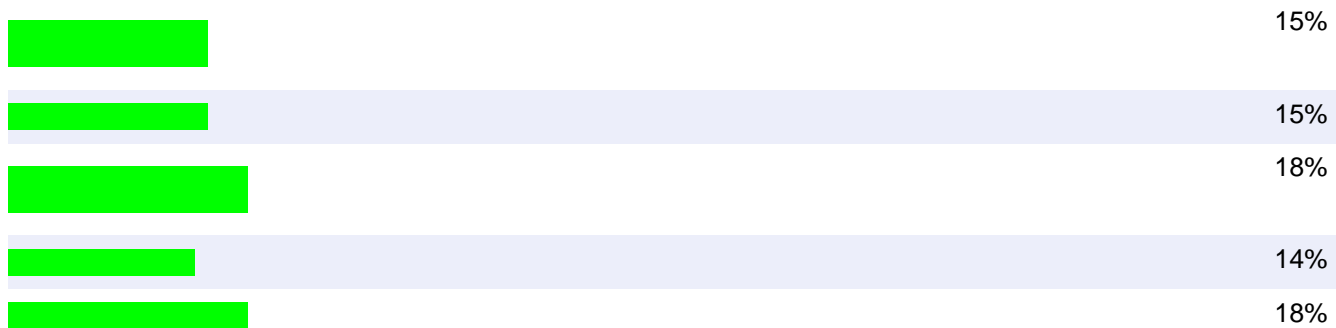
Percent of patients who reported that their doctors "Sometimes" or "Never" communicated well.



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Percent of patients who reported that their doctors "Usually" communicated well.



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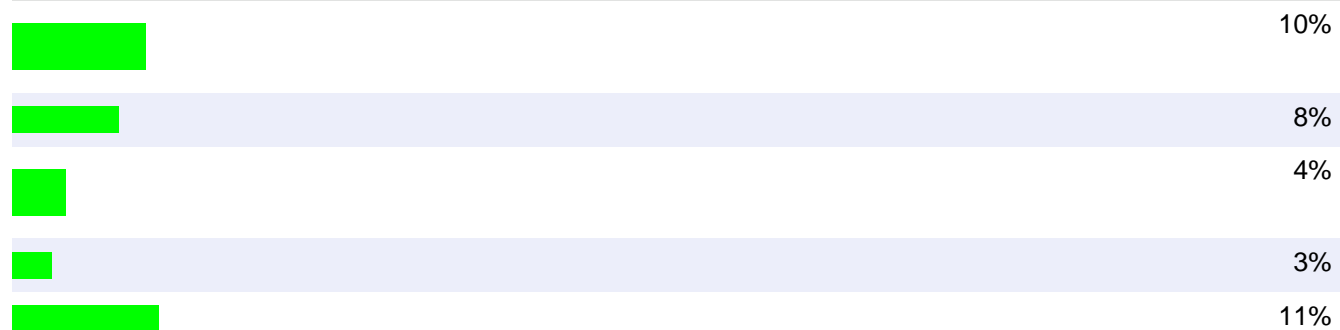
Percent of patients who reported that their doctors "Always" communicated well.



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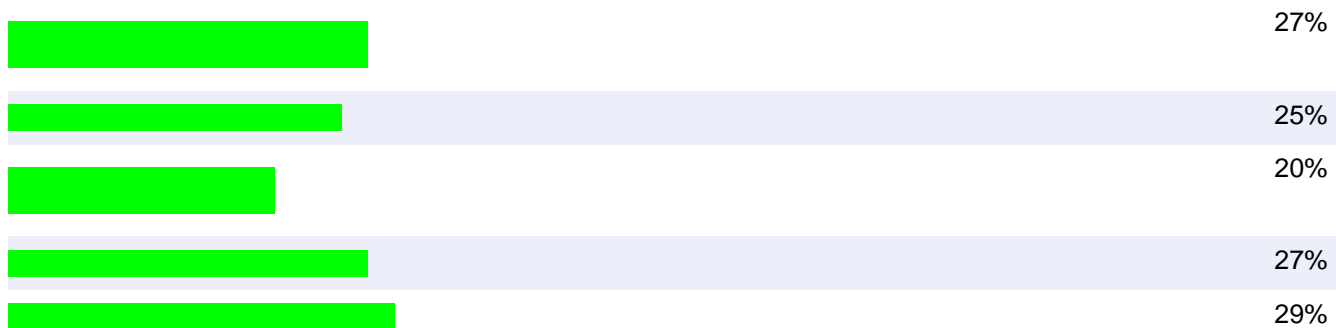
Percent of patients who reported that they "Sometimes" or "Never" received help as soon as they wanted.



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Percent of patients who reported that they "Usually" received help as soon as they wanted.



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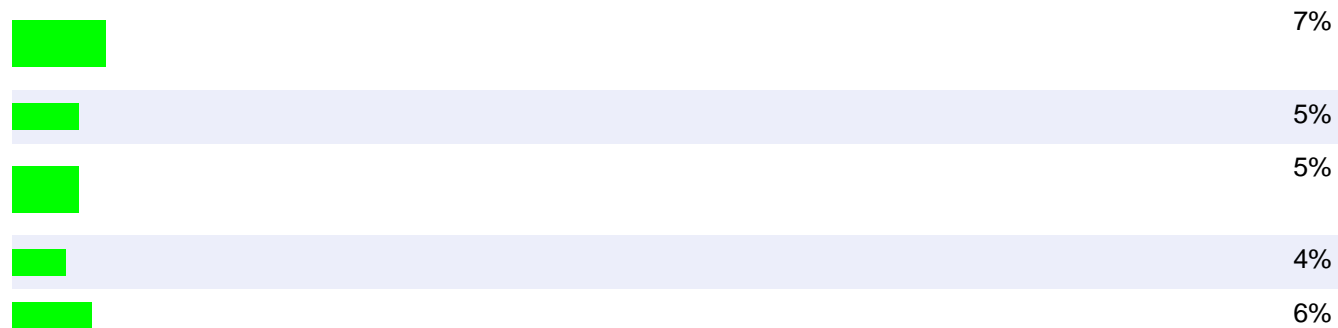
Percent of patients who reported that they "Always" received help as soon as they wanted.



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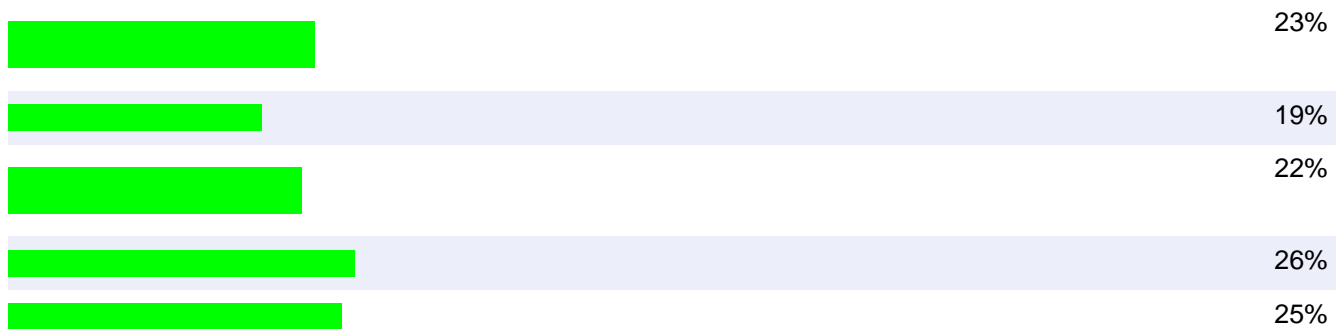
Percent of patients who reported that their pain was "Sometimes" or "Never" well controlled.



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Percent of patients who reported that their pain was "Usually" well controlled.



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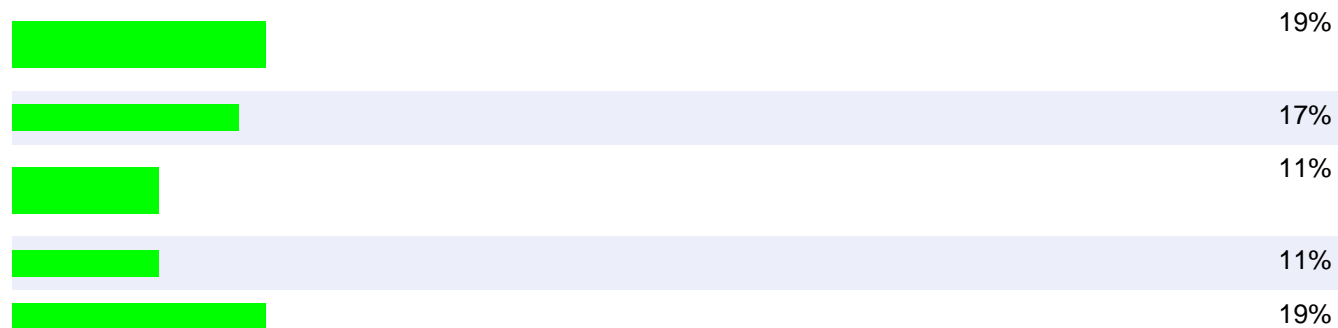
Percent of patients who reported that their pain was "Always" well controlled.



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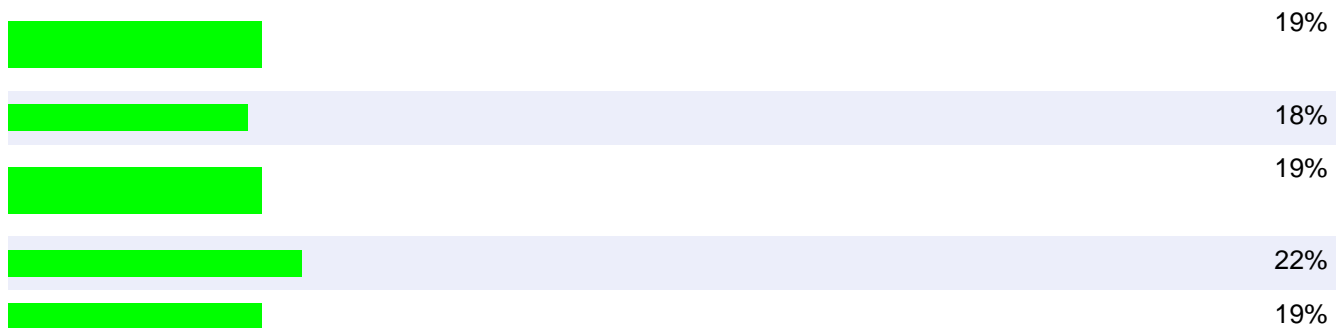
Percent of patients who reported that staff "Sometimes" or "Never" explained about medicines before giving it to them.



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Percent of patients who reported that staff "Usually" explained about medicines before giving it to them.



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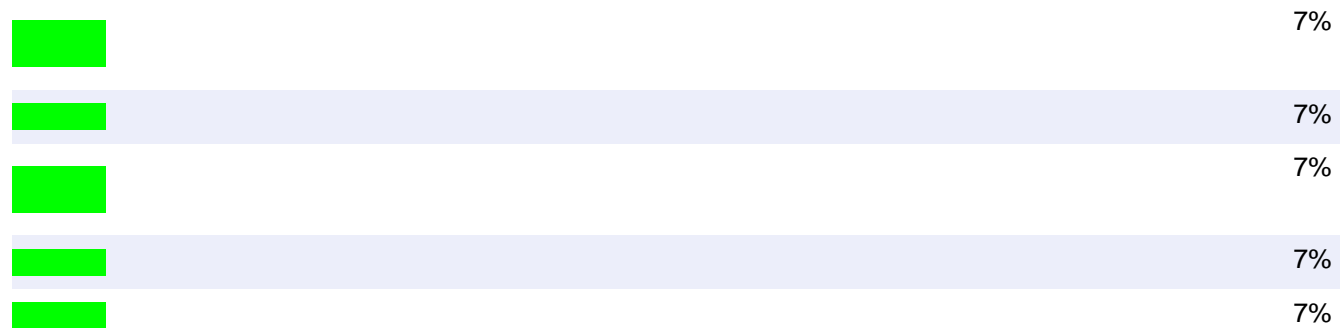
Percent of patients who reported that staff "Always" explained about medicines before giving it to them.



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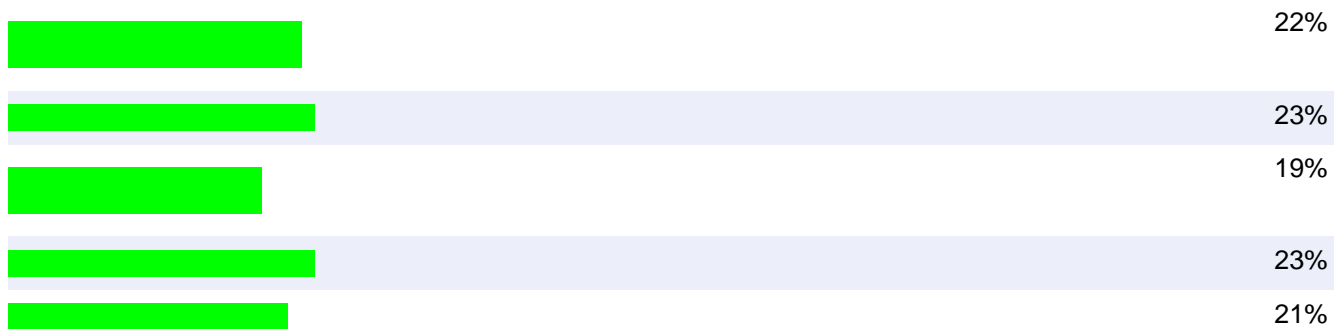
Percent of patients who reported that their room and bathroom were "Sometimes" or "Never" clean.



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Percent of patients who reported that their room and bathroom were "Usually" clean.



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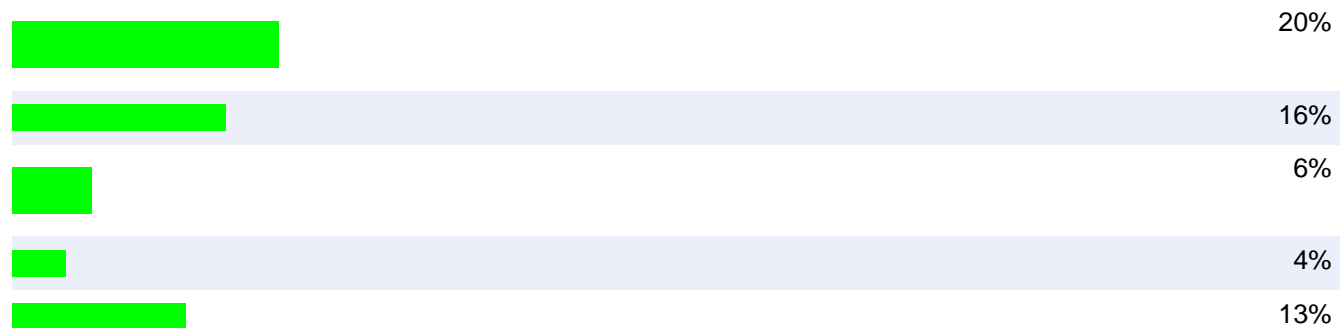
Percent of patients who reported that their room and bathroom were "Always" clean.



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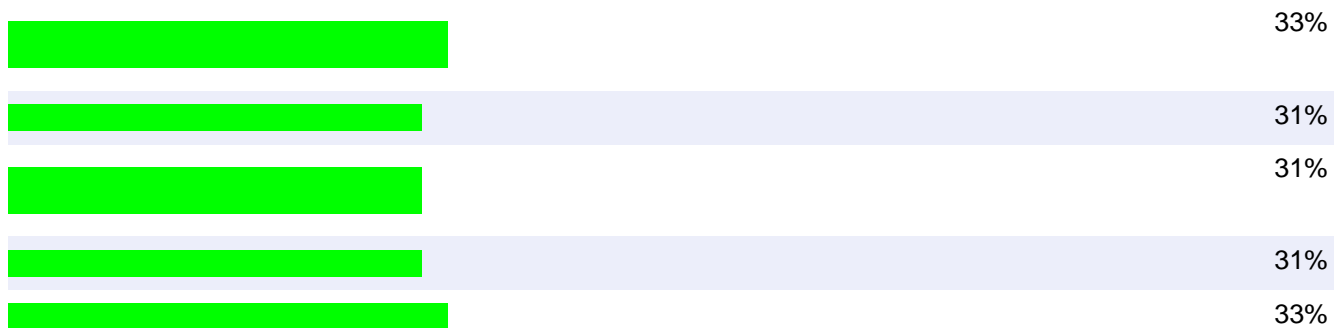
Percent of patients who reported that the area around their room was "Sometimes" or "Never" quiet at night.



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Percent of patients who reported that the area around their room was "Usually" quiet at night.



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Percent of patients who reported that the area around their room was "Always" quiet at night.



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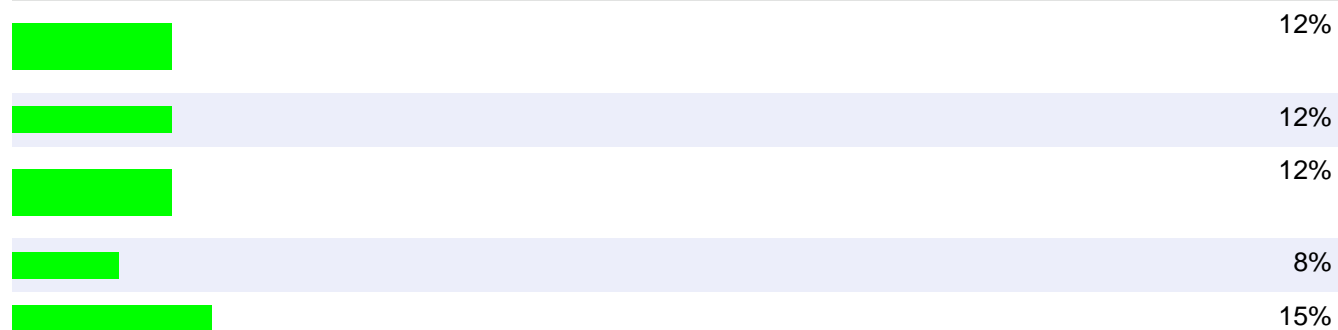
Percent of patients who reported that YES, they were given information about what to do during their recovery at home.



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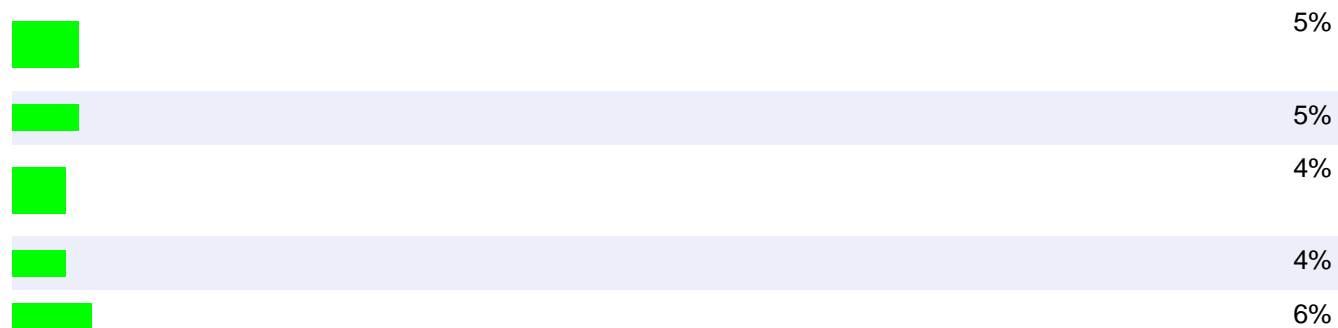
Percent of patients who reported that they were not given information about what to do during their recovery at home.



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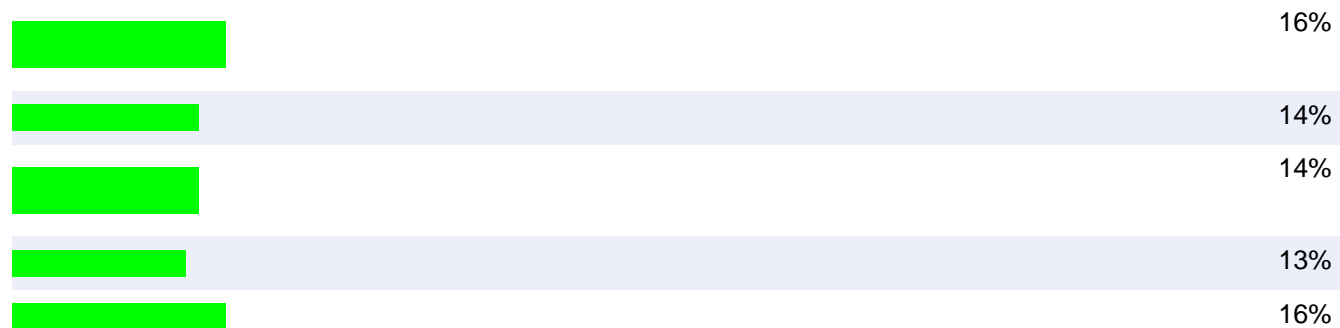
Percent of patients who gave their hospital a rating of 6 or lower on a scale from 0 (lowest) to 10 (highest).



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Percent of patients who gave their hospital a rating of 7 or 8 on a scale from 0 (lowest) to 10 (highest).



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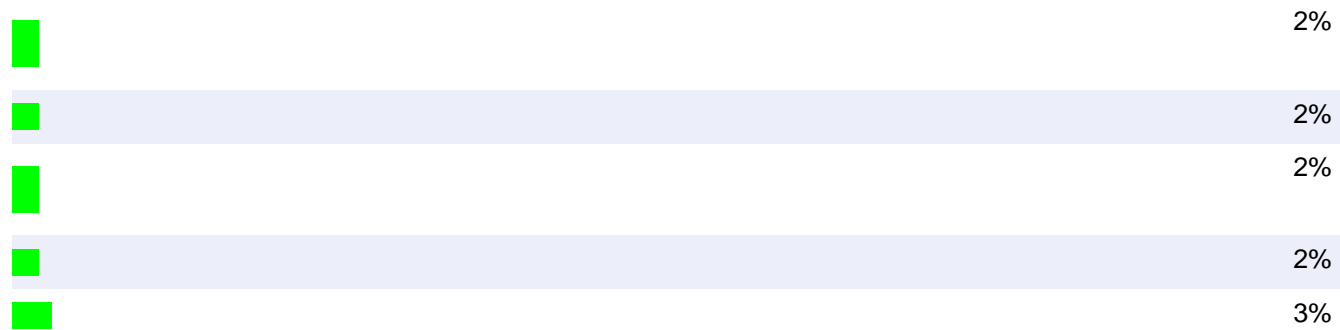
Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).



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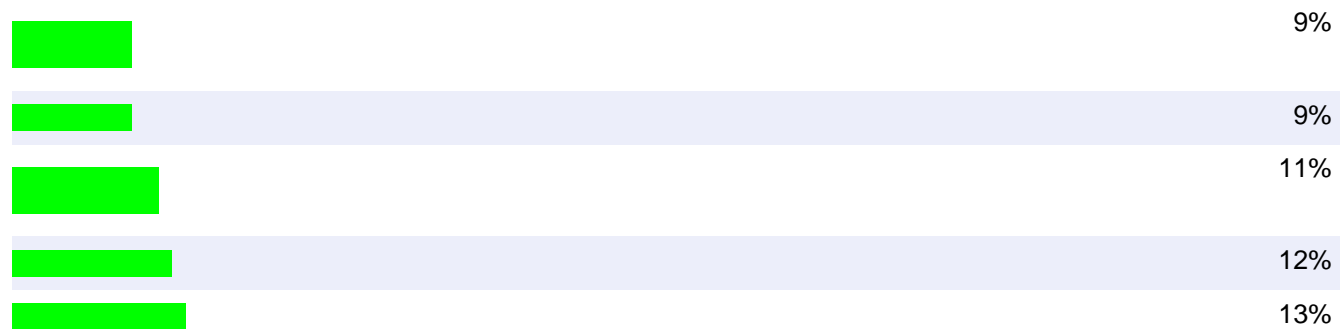
Percent of patients who reported NO,they would not recommend the hospital.



Top Hospitals

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES, they would probably recommend the hospital.



Top Hospitals

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES, they would definitely recommend the hospital.



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Number of Completed Surveys

300 or more

300 or more




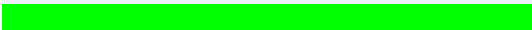

300 or more

300 or more

300 or more

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Survey Response Rate Percent	Hospital Footnote
 31%	
 37%	
 46%	
 49%	
 38%	